

Guillaume Boisseau-Allaire
55 du Centre
Granby (Québec) J2G 5B4
(579) 488-0031
g.boisseau@outlook.com
French : 5/5
English : 4.5/5

System Administrator specialized in Microsoft Azure technologies, with solid experience in cloud infrastructure management, virtualization, and automation. Dynamic, self-driven, and customer-service oriented. Recognized for adaptability, fast learning ability, and strong interpersonal skills.

Work Experience :

System Administrator, Azure Specialization – Solutions Ited

January 2025 - Today

- Administer and diagnose clients' Cloud infrastructure
- Configure Azure environments based on provided instructions
- Automate resource deployments (IaC)
- Configure Intune in Cloud or Hybrid environments
- Deploy Windows Servers on local Hypervisors
- Implement various solutions based on client's needs

IT Technician – Solutions Ited

September 2023 - January 2025

- Respond to service requests from multiple customers
- Diagnose a wide range of issues
- Physically install equipment at customers' offices
- Maintain up-to-date client documentation
- Work with various technologies

IT Technician – Informatique Bromont

May 2023 - September 2023

- Respond to service requests from multiple clients
- Manage large-scale projects (internal and for customers)
- Document client infrastructures
- Migrate physical infrastructures to Azure Virtual Desktop

Technical Advisor – PG Solutions

March 2021 - May 2023

- Deploy applications
- Install and configure application servers
- Meet with and advise clients on hardware and software needs
- Contribute to improving the delivery process
- Document the software installation process

IT Technician – KDC One Knowlton*October 2020 - March 2021*

- Install and configure new workstations
- Manage Active Directory
- Support users via ticketing system
- Project and deployment management

Cryptocurrency IT Technician – Bitfarms
*October 2020**July 2018 -*

- Monitor server performance
- Diagnose and repair servers
- Physically and logically install machines
- Configure machines on the internal network

Team Leader – Bitfarms*March 2019 - September 2019*

- Welcome new employees
- Train new technicians
- Coordinate team operations
- Evaluate team member performance

Geek Squad Technician – Best Buy Canada*January 2016 - April 2022*

- Set up new client computers
- Repair hardware and software as requested by clients
- Diagnose computer issues
- Answer IT-related questions from colleagues and clients
- Sell services and subscriptions to clients

Relevant Experience:

- Experienced with Microsoft Azure
- Experienced with Microsoft 365 and related services
- Experienced with Windows Server and its features
- Experienced with virtualization (ESXi and Hyper-V)
- Experienced with networking (Firewalls, TCP/IP, etc.)
- Experienced with file transfer protocols (FTP, SSH, etc.)
- Experienced with Linux/Unix environments
- Solid foundation in container logic and management
- Solid foundation in automation (Bash/Shell, macros, etc.)
- Solid foundation in programming
- Solid foundation in databases
- Solid foundation in Git and related services (GitHub)

Acquired Certifications:

- AZ-900 – Microsoft Azure Fundamentals
- AZ-104 – Azure Administrator Associate

Targeted Certification:

- AZ-305 - Azure Solutions Architect
- AZ-400 - Microsoft DevOps Engineer Expert

Education:

- Computer Technology *2015 - 2017, 2020 - 2021*
Cégep de Granby, Granby, Québec
- High School Diploma *2015*
Collège Mont-Sacré-Coeur, Granby, Québec